

- Lower Uphill** (Latimer to Richards St., Creek St., Perrier Road & Perrier Lane)
- Downtown and Gyro/View St. Areas** (Anderson St. to Mill St. and Front St. to the Rails-to-Trails)
- Upper Uphill and Rosemont**
- Fairview**
- All other residential pick-up**
- Statutory Holiday/Holiday observed in lieu of stat** (July 1 + Nov 11)

Not sure which day is your collection day?
Go to nelson.ca/368/Waste

JANUARY

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

FEBRUARY

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28			

MARCH

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

APRIL

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

MAY

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

JUNE

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

JULY

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

AUGUST

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

SEPTEMBER

Sun	Mon	Tue	Wed	Thu	Fri	Sat
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

OCTOBER

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

NOVEMBER

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

DECEMBER

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Garbage bins & cans ARE allowed at the curb.
Garbage must be contained in correctly sized
and tagged bags.



Clearly display entire tag on EACH bag.
Do not tag bin.



Visit Nelson.ca to find out your pick-up day
& what you can recycle.



Max. Weight for
Recycling is 20kg
per bag.

IMPORTANT CONTACT INFORMATION

Fire • Police • Ambulance • Emergency

call **911**

PROTECTIVE SERVICES

Fire (Non-Emergency)	(250) 352-3103
Police (Non-Emergency)	(250) 354-3919
Bylaw Enforcement (Inquiries/Complaints)	(250) 505-5666

CITY HALL & ADMINISTRATION

Hours of Operation 8:30am – 4:30pm, Mon – Fri, Except Stat. Holidays

Mayor & Council nelsoncouncil@nelson.ca	(250) 352-8263
City Hall (Main Switchboard)	(250) 352-5511
Administration (2nd Floor City Hall)	(250) 352-8234
Reception reception@nelson.ca	(250) 352-8248

(Includes Special Event & Banner Applications)

COMMUNITY SERVICES

Youth Centre	(250) 352-5656
Public Library	(250) 352-6333

DEVELOPMENT SERVICES (Planning, Building and Engineering)

General Inquiries development@nelson.ca	(250) 352-8260
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FINANCIAL SERVICES

Customer Service Inquiries	(250) 352-5511
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HYDRO

Electrical Billing Inquiries & Connections (City Hall)	(250) 352-8206
Administration Offices (80 Lakeside Drive)	(250) 352-8240
Electrical Service Upgrades/New Construction	(250) 352-8240
Energy Retrofits, On-Bill Financing & Rebate Inquiries	(250) 509-2021
BC OneCall – Call Before You Dig	1-800-474-6886

HYDRO POWER OUTAGES

24 Hour Toll Free Number 1-877-324-9376

PUBLIC WORKS & UTILITIES 80 Lakeside Dr. | publicworks@nelson.ca

Hours of Operation 7:00am – 3:30pm, Mon – Fri, Except Stat. Holidays

General Inquiries/Administration	(250) 352-8238
Cemetery Administration	(250) 352-8238
Garbage/Recycling Collection	(250) 352-8238
RDCK Transfer Station at Grohman Narrows (Garbage & Recycling Depot)	1-800-667-4321
Utilities (Water & Sewer Inquiries including water on/off requests)	(250) 352-8228

AFTER HOURS Emergency Calls Related to Utilities (250) 352-3103

TRANSIT SERVICES

West Kootenay Transit Route Information bctransit.com	1-855-993-3100
Nelson Transit (Lost & Found/General Inquiries)	(250) 352-8228
Paratransit, Health Connections, Rural Transit & HandyDART	1-877-843-2877

EMERGENCY PREPAREDNESS

Are YOU prepared for an emergency?

What if suddenly there were no phone services, no natural gas, no water, no electricity, no fuel, and the stores are all closed or you're asked to evacuate your home with little or no notice?

Know the Risks. Have a Plan. Be Prepared!

LEARN MORE:

Emergency Management BC | gov.bc.ca/preparedbc

NOTIFY ME

The City of Nelson has launched a brand new website at nelson.ca

Our new City website has a number of features to promote public engagement including the new subscription feature called NOTIFY ME.



The NOTIFY ME icon is located on the bottom fixed bar on every page of the website. You can sign-up to receive text or email notifications for topics of interest such as:

- Council Meetings
- Public Open Houses / Events
- Reminder - Garbage/Recycling Week
- Career Opportunities
- Bid Opportunities
- Power Outage Updates (Nelson Hydro Customers)
- Public Notices / City News
- Sport Field Status at Lakeside
- Office Closures (City Hall & Public Works Complex)
- Water Restrictions and Water Quality Advisories
- Road Closures
- And much, much more...

For Emergency Notifications, please visit the Regional District of Central Kootenay's website at rdckemergency.connectrocket.com.